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LTK Encompass 20.2.0. Major Release Notes Summary

Lender Toolkit is providing a Preview Summary of the release notes for the Encompass 20.2 Major Release. The Content of this Document is subject to change until the official Ellie Mae release. The information in this Document was Last Revised on October 9, 2020. Please refer to the Major Release announcement from Ellie Mae for the planned release date.

New Features & Forms in Version 20.2

New Encompass Login Screen

Audience – All Users

Starting in Encompass 20.2, a new Web-based login screen will be presented to all users when opening Encompass. Encompass Loan Officer Connect users will recognize this new screen, as it is the same as the login screen used with that platform. On the Encompass Login screen, enter the Instance ID. The Instance ID is the Encompass SmartClient ID, which is provided by the Encompass administrator. (It is not the Client ID found under Help > About Encompass in Encompass). Example SmartClient ID: BE111XXXXX.

After providing the Instance ID and successfully logging in once, this ID will be cached and automatically provided each time the user logs in moving forward. If your company is not utilizing the new Single Sign-On (SSO) options that are also being introduced in Encompass 20.2, then enter the Encompass user ID and password, and then click Log In, this is the same screen in previous versions of Encompass.



If your company is utilizing the new SSO options, refer to the Single Sign-On (SSO) Options for Encompass Users entry below for more information.

Please review The New Login Screen Coming with Encompass 20.2 - What You Need to Know knowledge article (#36794) in the Ellie Mae Resource Center for more important details about this new login screen.

Users who log into both Production and Test environments, which may be on different versions, may receive error messages when switching between versions. Ellie Mae's recommendation to fix this error is to run the RemoveUAC tool. See the Knowledgebase Article #000027987 for instructions on running the tool.



New Single Sign-On (SSO) and Multi-Factor Authentication(MFA) Options

Audience – Administrators/Super Administrators/All Users

The following sections describe new Single Sign-On and Multi-Factor Authentication user log in options that will be available to all users in Encompass 20.2. Please note that Admins can enable these new options, including the new Encompass log in screen, prior to Encompass 20.2. To enable these options and features now, contact your Ellie Mae account manager.

Single Sign-On (SSO) Options for Encompass Users

When a user logs into an SSO website or application, a trusted identity provider (IdP) verifies the user's credentials. To authenticate the user, the identity provider prompts the user to enter a user name and password for the website. Once the user is authenticated, the identity provider grants access to the websites and/or applications. Starting in Encompass 20.2, Encompass administrators can use the Login Access section of the Organization Details screen to determine if their company's users will be required to log into Encompass using credentials provided by their company's IdP (Restricted Access) or if they will have the option to log in using their IdP credentials or their Encompass user name and password credentials (Full Access). By default, all users are set up to use Full Access.

Login Access	Use Parent Info
Select One: O Restricted Access (Login supported only through SSO)	
 Full Access (Login supported via SSO or User ID/Password) 	
Updates made to SSO Access settings will only be applied to users the	at have not been customized

Multi-Factor Authentication (MFA) Options Now Available in Encompass

Audience – Administrators/Super Administrators/Encompass Developer Connect Users

Bring Your Own Authentication (BYOA) provides an additional layer of security to the traditional user name and password authentication method. BYOA is part of a multi-factor authentication (MFA) framework where an employee authenticates to their corporate network first by providing a user name and password, then by providing a pin or code from their smartphone or device. Encompass administrators now have the option to enable MFA for their Encompass instance. administrators can now use their existing Okta Verify or Duo Mobile integration as an MFA solution.

Configure the MFA provider: For More Detailed information see the How to Set Up MFA for Encompass guide.

Enable MFA in Encompass: For More Detailed Information see the Enable MFA on Encompass section of the How to Set Up MFA for Encompass guide.

Set up the Connection to the IdP in Encompass Developer Connect: For More Detailed Information see the Configure the MFA details in Encompass Developer Connect section of the How to Set Up MFA for Encompass guide.

If the Admin/Super Admin Does not have Access to Developer Connect. A button is provided in



Encompass Settings (Company/User Setup > Company Information settings) to go directly to the MFA SSO set up page in Encompass Developer Connect. No additional credentials are needed to access this page.

Company Inf	ormation			J
Set up company	information that displays on reports and forms,	a company email signature, and	l licensing data for your com	pany and its branches.
Company Inform	ation License			
CompanyInfor	mation		Configure SSO	Configure NFA
Name	Elle Mae Lending	D.B.A. Name	Elle Mae Lending	
Address	4430 Rosewood Commons	D.B.A. Name 2		
City	Pleasanton	D.B.A. Name 3		
State	Pi Zip 94588	D.B.A. Name 4		
Phone Number	925-555-0093]	Add More	
Fax Number	925-555-1111]		

Enable MFA for Encompass: Once you have configured the IdP and set up the connection in Encompass Developer Connect, the Super Administrator or the administrator assigned with the admin user ID can then enable MFA in the Encompass Admin Tools.

Setting Name	🐇 Enable MEA 🗲	_	Π	×
Min Password Length				~
Min # of Upper Case Letters	Enable MFA			
Min # of Lower Case Letters	Select the products that should have MFA enabled			
Min # of Digits				
Min # of Special Characters	Connect Products (LO Connect)			
# of Days to Expiration				
# of Passwords Before Reuse	Encompass			
# of Days Before Reuse				
Password Failure Limit				
Enable Timeout Reset				
Password Failure Lockout Time In M				
Apply Lockout For 'admin' User				
Double click a value to edit it. Chang	e	OK	Can	el



Encompass Settings

Introducing Enhanced Conditions

Audience – Administrators, Account Managers/LO's /TPO User's Recommendation: Administrators to Review the Comprehensive Setup Guide

Enhanced conditions are new conditions that can be created and used to support customization at a condition level and field level, and to enable condition reports to be generated across multiple loans.

The Enhanced Conditions setting consists of two components:

Condition types and Condition templates.

When working in loan files, authorized loan team members will be able to add, edit, view, and track enhanced conditions. Note that the Encompass administrator controls which users have access to enhanced conditions, and the actions they can perform, based on user personas. The enhanced conditions will be available in Encompass, Encompass LO Connect, Encompass TPO Connect, and with APIs provided in Encompass Developer Connect.

A comprehensive set up and user guide will be provided ahead of Encompass 20.2 that will provide instructions for setting up the conditions, along with sample workflows and information about how loan team members can address and manage these conditions in their loan files

ncompass Settings Go to Recent Impo	rt Help						
- Settings Overview	Enhanced	Conditions					
Company/User Setup							
External Company Setup	Use the Enhar	ced Conditions tool to create conditions th	iat yeu can add to a lean.				
Loan Setup							
eroider Selup	Set Default va	lues for adding new Conditions.		Days To Recei	ve		
Document Conversion	Condition To	083		Print	[]] internally	[] External	2
- Documents					[_]		<u>.</u>
- Document Groups			Apply these setting	ps to role even when th	ne role is not assigne	d to the loan f	łe
Document Stacking Templates	Conditions (101)		12017	Activate	Deactive	
- Document Identification	Internal D	None +	Internal Description	Гура	Category	Prior To	
- Document Training	10.000	Test, Underwriting4		Underwriting		Prior1	
- Internet stranges		Test_Underwriting6		Underwriting		Prior1	
-Ennanced Condition Sets		Test_Under-oriting7		Underwriting			
- Conditions	345	tech123	Internalt	Underwriting	A89903	Closing	
Condition Sets		Teol/234		Underwriting	Assoto	Approval	
- Post-Closing Condition Feb		TestCondition1 2		MTest			
Post-crosing Condition Sets		TestConstion22		MTest			
- Purchase Condition Sale		Test/Condition/23		MTest			
LITH Email Templates	123	TestCondition33	Test	Millest			
WebCenter Conflorration		TestiConditionName		MTest			
Door Setup	0.000	TestConnection		AutoConditionT			
Secondary Sehin	66326	This is a Post Closing Condition	This is a Post Closing Condition	Pest Closing			
Contact Salun	42342	This is a Preliminary Condition	This is a Preliminary Condition	Prelminary			
Loan Termilates		untest	this is my test	Shr Kitype-inact01	Assets	Appreval	
Tables and Fees		urla paystub condition tempate		outayaquinu	Assets		
Business Bules		Yerity Cash to Gose	Cash to close verified with last 2 months bank statements	Underwriting	Assets	Asprová	
Dynamic Dista Management		Mexicity.	CanOnlyView	ViewOnly			
Sustam üdministration	<						ð

×

Condition Type Settings

Condition Type (74)	Activate	Deactivate
Туре	Status	
AutoConditionType9515	Inactiv	e
ViewOnly	Active	
EditCondition	Active	
FullAccess	Active	
AddOnly	Active	
AddEditComments	Active	
AssignUnassignDocs	Active	
AutoConditionType2517	Inactiv	e
DeleteConditions	Active	
2) Learn more		Close



Condition Type Details

	ieiy.							
Category Options	G e e ×	Prior To Options	B.⊕ ⊕)	Source 0	ptiona	1 40.02	Recipient Options	Dec ex
Assets		Approval		Investor.			MERS	
Credit		0oca		Recorder's	Office		Investor	
ncome		Funding		Borrowers				
.isbiity		Closing		FHA				
Viscellaneous		Purchase		VA				
Property				M Concern	y.			
				Other				
				Manual				
				Condition S	ot.			
				Autometed	Conditions			
Tracking Colices	0.4.6.2	Tracking Owners (C	an artist Da samari	at Followed Tra	ables Distor and as	a available for all	Daiasi	
Statue	is Open	Role	Received	Reviewed	Reacted	Central	Wassed	
Requestari	F	Loan Officar						
Recepteded		Processor	H	H	H	H	i i i i i i i i i i i i i i i i i i i	
Formed		Coser Test	H	n	E E	E .	Ä	
Received	ä	Coaper	i i	n		Ē	- E	
Reviewed	ñ	Under verifing Marce	H		Π	Ē	Ä	
Rejected	n	Underventer	n l	ō	ñ	ñ	Ē	
Deared		Funder	n i	ň	n	ŭ	Ē	
Malved	D	Shipper	ñ	ň	n	ň	10	
	1990	Accounting	ā	ñ	- D	Ö	ň	
		A since many service and		ñ	Ē	Ö		
		Loan Onicer Asig						

Enhanced Condition Detail in a loan in Encompass LO Connect





Encompass Forms and Tools

Audience – Administrators/All Users

Fannie Mae Additional Data Input Form for Loans Using the 2020 URLA Forms

A new Fannie Mae Additional Data form has been added to Encompass to record the information required when submitting a loan to Fannie Mae's Desktop Originator (DO). This form replaces the FNMA Streamlined 1003 for loans using the new 2020 URLA forms:

The Fannie Mae Additional Data form displays when a loan is using the 2020 URLA forms; the FNMA Streamlined 1003 displays for loans using the 2009 URLA forms.

This form includes:

- Amortization Type
- Existing Mortgage Owner
- Down Payment Information
- Fannie Mae Additional Data
- MORNETPlus Community Lending
- FHA Loan Data
- VA Loan Data
- Value Verify

Amortization Type	Other -	
Owner of existing mortgage	Fannie Mae Freddie Mac Seller /	Other
source of Down Payment		~
xplanation of Down Payment		~
Fannie Mae Additional Data		
MORNETPlus Case File ID #		
DU Version		
UCD Case File ID #		
Correspondent Assignment ID		
Credit Report Reference #		



MORNETPlus Communi	ty Lending		
Community Lending	FannieNeighbors E	ligible 🗌 Community Secon	is
Metropolitan Statistical Arr Fannie Mae's Community L HUD Median Income Income Limit Adjustment F Community Lending Incom Community Seconds Repa	a or County	%	~
Borrower's CAIVRS #		Co-Borrower's CAIVRS #	
FHA Loan Data			
Section of the Act	age	 FHA Sponsor Identifier Mortgage Credit Seller Concessions 	
VA Loan Data			
Borrower's Federal Incom Spouse Federal Income Ta Borrower / Co-Borrow	e Tax		
Value Verify			
Inspection Property ID Inspection Status Eligibility	y		

New GSE Additional Data Input Form

Audience – Administrators/Processing Managers

A new GSE Additional Provider Data form has been added to capture and consolidate information that is imported from external GSE vendors. Information is automatically populated to the form when data is returned from services electronically, but information can also be entered manually. This form includes the following sections:

- Blend
- CoreLogic 4506T
- Early Warning Services (EWS) Report ID
- Finicity
- Informative Research 4506T
- Universal Credit 4506T
- Fannie Mae Additional Provider Data
- Freddie Mac Additional Provider Data



GSE Additional Provider Data	
Blend	
Blend (Bor)	
Blend (CoBor)	
CoreLogic 4506T	
CoreLogic 4506T (Bor)	
CoreLogic 4506T (CoBor)	
Early Warning Services (EWS) Report ID	
Early Warning Services (EWS) Report ID (Bor)	
Early Warning Services (EWS) Report ID (CoBor)	
Finicity	
Finicity (Bor)	
Finicity (CoBor)	
Informative Research 4506T	
Informative Research 4506T (Bor)	
Informative Research 4506T (CoBor)	

Universal Credit 4506T		
Universal Credit 4506T (Bor)		
Universal Credit 4506T (CoBor)	
Advanced Data Income Tax V	erification (Bor, CoBor)	
Avantus (4506T, VOE/VOI)		
BankVOD (Bor,CoBor)		
BankVOD IRS (Bor,CoBor)		
ComplianceEase IRS Tax Trans	script (Ber,CoBor)	
CoreLogic (VOE/VOI) (Bor,Co	Bor)	
Corvius (Bor,CoBor)		
DataVerify		
Equifax Income		
Finicity (VOE/VOI) (Bor, CoBor)	
Finlocker (Bor,CoBor)		
FirstAmerican (Bor,CoBor)		
Inco-Check (Bor,CoBor)		
LendSnap (Bor,CoBor)		
LoanBeam		
Meridian Link (Bor,CoBor)		
NCS (Bor,CoBor)		
Partners Credit (IncomeVerify)	(Bor,CoBor)	
Plaid (Bor,CoBor)		
PointServ (VOE/VOI/4506T/As	set) (Bor,CoBor)	
Private Eyes (4506-Transcript	s.com) (Bor,CoBor)	
QuestSoft (Bor,CoBor)		
Quovo (Bor,CoBor)		
Roostify (Bor,CoBor)		
SharperLending (Bor,CoBor)		
Taxdoor 4506-T Service (Chro	nos) (Ber,CoBor)	
VenTax (Bor,CoBor)		
Yodlee (Bor,CoBor)		



Income/Asset Validation Section Removed from Freddie Mac Addt'l Data Input Form

Audience – Administrators/OPS Manager

The Income / Assets Validation section of the Freddie Mac Additional Data Input form has been removed. The information that formerly displayed in this section now displays in the new GSE Additional Provider Data input form.

Income / Asset Validation	
AccountChek Asset ID (Bor)	
AccountChek Asset ID (CoBor)	
Finicity (Bor)	
Finicity (CoBor)	
LoanBeam	
Blend (Bor)	
Blend (CoBor)	
Equifax Income	
Plaid (Bor, CoBor)	
Yodlee (Bor, CoBor)	
PointServ (Bor, CoBor)	
Service Provider Name & Ref Number (Bor)	
Service Provider Name & Ref Number (CoBor)	

eClosing

Audience – Administrators/Closing Manager/OPS Manager

Support for a Designated Lender Representative Role for eClosing

Lenders can now designate an Encompass user as a lender representative for purposes of eClosing. To support the selection of a lender representative, the following new fields have been added to the Disclosure Information section of the RegZ-CD:

- Lender Representative (field ID 4672)
- Current Assigned User ID (field ID 4682)
- Current Assigned Name (field ID 4673)
- Current Assigned Email (field ID 4674)
- Current Assigned Work Phone (field ID 4676)
- Current Assigned Cell Phone (field ID 4677)



RegZ - CD				Audit	Order Doca	eClose	
Disclosure Information							
Last CD Sent Date	//	11	Current APR	â			
Nethod			Current Finance Charge	•			
Comments		~	Disclosed Finance Charge Disclosed Daily Interest	8			
		~	Current Product	2			
Last CD Received Date			Disclosed Product Current Prepayment	10	~		
	120		Disclosed Prepayment	â 🔽	~		
Lender Representative	ſ	V	Current Assigned User ID			C	2
Current Assigned Name 🥫 Current Assigned Email 🧃			Current Assigned Work Phe Current Assigned Cell Phor	one 🖬			

Use the **Lender Representative** drop-down list (field ID 4672) to select the role that represents the lender for eClosing purposes.

Lender Representati	ve	
Current Assigned Na	ime 🗟	None Role - Loan Officer
Current Assigned En	nail 🔒	Role - Loan Opener
Loan Information		Role - Loan Processor Role - Underwriter Role - Closer
Purchase Price		Role - Funder
Appraised Value		Role - Post Closer Role - Lock Desk
1st Payment Date	11	Role - Shipper
CD Date Issued	11	Role - Quality Control Role - Accounting
		Role - Archiver
Application Date	09/16/20	Custom Category #1
Rate Lock Date	//	Custom Category #2 Custom Category #3
Rate Lock Exp. Date	11	Custom Category #4

After selecting a role, the user ID, name, email, work phone number, and cell phone number are populated to the form from the File contacts for the loan. Use the Lock icons to edit the fields.

Lender Representative		Role - Closer	~	Current Assigned User ID		closer	٩
Current Assigned Name	3	Closer User		Current Assigned Work Phone	a	555-555-5555	
Current Assigned Email	ð	email@email.com		Current Assigned Cell Phone	3	555-555-6666	

The representative is populated based on the following logic:

- The user assigned to the role in the currently open milestone.
- If none found, the user assigned to the role in the most recently closed milestone, starting with the previous milestone and working backward.
- If none found, the user assigned to role in a future open milestone
- If none found, the field is left blank.



If an Encompass user has not yet been assigned to the role for the loan in the File Contacts tool, click the Find icon next to the **Current Assigned User ID** field to select a user. The user is assigned to the role in the File Contacts tool and the user's information is populated in the RegZ-CD. This information may be automatically updated later when a milestone changes.

Click the Lock icon for any of the lender representative fields to manually enter information, the Currently Assigned User ID (field ID 4682) will be cleared.

Select a User			
User ID 🔺	Last Name	First Name	
closer	User	Closer	
postcloser	User	Post Closer	



New Persona Access Setting for Ellie Mae AIQ

Audience – AIQ Users/Administrators/OPS Manager

Access to Ellie Mae AIQ Document Recognition from Within Encompass

The following updates have been made to enable Encompass users who have already purchased the Ellie Mae AIQ electronic document recognition service to access the service from within Encompass:

- Ellie Mae AIQ buttons have been added to the Encompass Pipeline and the eFolder to enable authorized Encompass users to access the Ellie Mae AIQ service from within Encompass.
- A new Ellie Mae AIQ tab has been added to the Personas setting in Encompass.
 (Encompass Settings > Company/Use Setup > Personas) to enable administrators to give

personas access to	C Encompass Settings	Import Help Personas Personas Personas Personas Personas Create a persona.			
	Encompass Settings Go to Recent	Import Help			
the new Ellie Mae	Settings Overview	Personas			
AIQ. This setting	- Company Information	Personas represent job functions in your compo	ery. Each persons defines access to functions, forms, and tools in Encompass.		
must be enabled	Services Password Mana	1. Create a persona. 🔹 🖏 🐵 👁 🗙	2. Define access for the CA_Loan Officer persona.		
must be enabled	Personas	Persona Name Internal Estan A	Trades/Contacts/Dashboard/Reports Settings Edenul Settings 1770 Connect Consumer Connect LD Connect Eller	Mae AG	
betore a persona	- Roles	Loan Officer	Access to AVG		
can see the Ellie	- Milestones - User Groups	Loan Opener Liten Processer			
Mae AIQ buttons in	Edemai Company Selup Econ Selup	Orderwiter Goser			
Encompass.	eFolder Setup Docs Setup Secondary Setup Contact Setup	Post Closer Seconday Maketing Look Deak	Landy AQ Web		

A new setting has been added to Encompass (Encompass Settings > Additional Settings > Ellie Mae AIQ) to enable administrator to control and manage the credentials used to access the Ellie Mae AIQ service.

C Encompass Settings						
Encompass Settings Go to Recent	Import Help					
Tables and Fees ^	Ellie Mae AlQ					
Business Rules Dynamic Data Management	Set up AIQ features.					
System Administration	Connectivity Settings					
Additional Services						
- E-Document Managemer	AIQ Ste Address	1				
- Company Status Unline - eDisclosure Fulfillment	or company that is a	Verify AlQ Address				
Ellie Mae AlQ						
- Compliance Review Setu	Dev Connect Acc	ess				
- 4506T Service	1.2					
- TQL Services	e Encompass Client ID		Encompass Instance ID			
- Appraisal Service						
- Title Service	Dev Connect API Use	r D				
- Fraud Service	140(84(1))					
- Fannie Mae UCD Transfe	API User must have Su	per Admin privileges				
- Freddie Mac Order Alert	API Client ID		API Client Secret			
- Freddie Mac CAC						
- Freddie Mac LPA Batch						
C Encompass Settin	gs					
Encompass Settings	Go to Recent	Import	Help			
Tables and Fees	^	Ellio	Mag AIO			
Business Rules		Line	Inde And			
- Dynamic Data Mar	nagement	12000		and the second second		
Curta an A desiration		Check	out Ellie Mae AlQ on Ellie Ma-	e Resource Center here		
 System Administra 	ation					
Additional Services	5					
- E-Document M	anagemer					
- Company Statu	us Online					
- Diadaan Fr	Mitterrent					
- eDisclosure Fu	munient					
- Ellie Mae AlQ						
Compliance D	adam Cabi					
- Compliance R	eview Setu					
- 4506T Service						
CONIVATIONE	n Canica					
- 2214 Aetuicano	u Seivice					



Feature Enhancements in Version 20.2

URLA Updates

Audience – Administrators, OPS Manager/Processing Manager

Support for Foreign Addresses on URLA 2020 Loans

When working in a loan using the URLA 2020 forms, users can now enter foreign addresses on various input forms for addresses that could possibly be outside the United States, for example the mailing address for a borrower who currently lives in a foreign country or the address of an employer located outside the United States. Subject Property addresses outside of the United States are not supported. U.S. government loans (FHA, VA, USDA-RD) to borrowers with addresses outside the United States are also not supported.

These address sections now include a new Foreign Address check box. By default, the Foreign Address check box is cleared. When the check box is selected:

The label for the State field changes to State / Province / Region

The label for the Zip field changes to Zip Code / Postal Code

The Country field becomes editable

Current Address Foreign Address Street Address Unit Type Unit # City		[Show all VOR	Current Address Foreign Address Street Address Unit Type Unit # City		~	Show all	VOR
State Zip				State / Province / Region Zip Code / Postal Code				
Country	US			Country	US			0
How Long at Current Housing 2 [Address No Primary Hou Own Rent (S	Y using Expen	M se Month)	How Long at Current Add Housing 2 N	fress o Primary Ho wn ent (S	V using Expen	Month)	

Foreign addresses are also available in the address blocks on the following verification input forms and input forms and tools for loans using the URLA 2020 forms.

- ATR/QM Basic Info tab
- Borrower Summary Origination
- Borrower Summary Processing
- Closing Disclosure Page 1
- Construction Management Basic Info tab
- File Contacts: Borrower, Co-borrower, Sellers 1 through 4
- FL Broker Contract



- HUD 1003 Addendum
- Loan Estimate Page 1
- Property Information
- Statement of Denial
- Transmittal Summary
- ULDD/PDD Fannie Mae tab
- ULDD/PDD Freddie Mac tab
- Verifications:
- Verification of the Other Liability
- Verification of Deposits
- Verification of Employment
- Verification of Liabilities
- Verification of Mortgage
- Verification of Residence

Verification of Mortgage

When the Subject Property check box (field ID FM0128) is selected on the Verification of Mortgage input form, the address is copied from the Property Address on the 1003 URLA Part 4 and 1003 URLA - Lender. If a foreign address was previously entered on the Verification of Mortgage input form, the Foreign Address check box (field ID FM0158) will be cleared and US will be populated for the Country (field ID FM0157).

Home Counseling Providers

When the Foreign Address check box (field ID FR0129) is selected for the borrower's Current Address, the Get Agencies button is disabled on the Home Counseling Providers input. If needed, temporarily enter a U.S. address to enable the button.

Synchronizing Foreign Address Blocks Within and Between Forms

Encompass uses the following logic to synchronize foreign address blocks that display on multiple forms or that are copied or synchronized to other address blocks:

• When using the Copy From buttons or the Same as Current check boxes to populate an address block, the updated address block will use the same fields as the address block from which it is being copied. For example, when copying a foreign address into an address block, the address block will be converted into a foreign address block with the Foreign Address check box selected.

Click the Copy From Present button for the subject property address, the subject property address will not be populated if the current address is a foreign address.

- When the Does Not Apply check box is selected, the Country field and Foreign Address check box are disabled.
- Corresponding address fields and data (including the Foreign Address check box) are synchronized across the URLA form and the following forms:



- Verification of Employment
- Verification of Mortgage
- ATR/QM Management
- Borrower Summary Processing
- Construction Management

Electronic Document Management

Audience – Qualified Encompass TPO Connect and Encompass LO Connect Customers/Users

New Document Viewer Available

A new version of the document viewer is now available upon request for qualified Encompass customers. The new document viewer displays in the Encompass eFolder and on the Documents page on Encompass TPO Connect and Encompass LO Connect websites. Documents display in the new viewer for any loans created after the viewer is enabled. The following new functionality and updates are available with the new viewer:

- Cloud storage is leveraged for increased reliability and performance.
- Bookmark and thumbnail navigation panels enable easy access to pages in a PDF file.
- Faster loading time implemented for multi-page files. The first page loads immediately so viewing can begin. Other pages load in the background.
- Multiple edits enabled within a file, including splitting, reordering, and deleting pages.
- The proprietary Print window used in the old document viewer has been replaced with a standard browser Print window.

For detailed information about using the new viewer, refer to the <u>Using the New</u> <u>Encompass Document Viewer</u> guide.

Encompass Settings

Audience – Correspondent Lenders/ Administrators

New Option to Disable Email Address Popup for When Using Correspondent Loan Channel

A new **Disable email check popup** check box is now provided in the Loan Setup > Channel Options settings screen. This option will be enabled only when the **Correspondent** check box is selected. When this **Disable email check popup** check box is selected, the Email Check pop-up message that is usually triggered when a loan is saved and a borrower email address (field ID 1240 or 1178) is not provided will no longer be triggered.



Loan Selup 🔥	Channel Options
- Auto Loan Numbering Auto MERS MIN Numberin	Salaci the options to polula in the Channel drop-down jet on the Borrower Summary form
Loan Folders	Channel Ontions
Loan Duplication	
Log	
Tasks	
- Condition Forms	
Custom Print Forms	✓ Correspondent
Print Form Groups	Disable small check popup
Channel Options	NMLS Channels Options
RESPA	Contrine how Correspondent have and loans with no channel palartion are trasted when peneration IIIII'S Call Departs
Disclosure Tracking Settle	
Compliance Calendar	Loans marked as Correspondent will be treated as Banked - Hetail
2009 GFE Print	Loans with no channel selected will be treated as Danked - Netall
- Piggyback Loan Synchror	
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	Cose
Email Check	Cose
Email Check In order to please enter	Cose Comply with credit bureau policies for secondary use, r the borrower's email address.
Email Check In order to please enter Borrower's	Cose Comply with credit bureau policies for secondary use, r the borrower's email address. Email Address:
Email Check In order to please enter Borrower's	Cose Comply with credit bureau policies for secondary use, r the borrower's email address. Email Address:
Email Check In order to please enter Borrower's <u>More Info</u>	Cose Cose Comply with credit bureau policies for secondary use, r the borrower's email address. Email Address: Do not show again OK
Email Check In order to please enter Borrower's <u>More Info</u>	Cose Comply with credit bureau policies for secondary use, r the borrower's email address. Email Address: Do not show again OK
Email Check In order to please enter Borrower's <u>More Info</u>	Cose Cose Comply with credit bureau policies for secondary use, r the borrower's email address. Email Address: Do not show again OK rigination
Email Check In order to please enter Borrower's More Info	Cose Cose Cose Cose Cose Cose Comply with credit bureau policies for secondary use, r the borrower's email address. Email Address: Do not show again OK rigination Ment N Application Date 07/08/2020

New Persona Settings

Audience – Administrators

A new Company/User Account Management option has been added to the Personas > External Settings tab. Administrators and authorized users with this persona option enabled will be able to perform account management activities in Encompass TPO Connect for TPO Connect users. For example, the Encompass user could log into Encompass TPO Connect, and then select the account for a user with the Manager role. They would then be able to view the Pipeline in Encompass TPO Connect and perform the same loan level activities that the Manager can. And now users can also click the Manage Account link under the user's name (in the top-right corner) and perform all those activities as well (for example, manage users, state licensing, etc.).



Please Note: This setting is enabled in Encompass, but it is not being applied to Encompass TPO Connect administration pages yet. The updates needed to complete this functionality in Encompass TPO Connect will be provided in a future Encompass TPO Connect release.

Personas represent joc	Incoons in your compe	r tash persone dermes eccess to functions, forms, and folds in theorepass.		
1. Create a persona.	G & A & X	2. Define access for the Hannah - all persona.		,
Persona Name	Internal/Exten ^	Access Home Pipeline Loan Forme/Tools eFolder Enhanced Conditions Trades/Contacts/Dashboard/Reports Settings	External Settings	TPO Connect
Hannah - ali	Both Internal i	External Settings		-
< <	inend >	Company/Letais TPO Satings TPO Restignment TPO Catad Information TPO Catad Information TPO Cabal Letaide Contacts TPO WebCenter Discument List Satings TPO WebCenter Discument		
				Chare

Encompass Forms and Tools

Audience – Administrators/OPS Manager

Additional Terms and Conditions Field Added to Tennessee State Specific Information Input Form

A new field for Additional Terms and Conditions required by Lender (field ID DISCLOSURE.X1214) has been added to the State Specific Disclosure Information input for Tennessee. Use this field to enter any other terms and conditions required by the lender that will display on the output form

State Specific Information - Tennessee			
Application Deposit Agreement			
Application Deposit Agreement Total Deposit Amou	nt S	;	This field has been deprecated
Lock-In Agreement			
Lock-In Fee Payable Within Days of To	day's Date		
Additional Terms and Conditions required by Lende	r		
Derivation Recording Information - (Only Inpu	t if Refinan	ce Transactio	n)
Recorded Instrument Type		~	
Recorded Instrument Type - Other			
Recorded Instrument Book Number			
Recorded Instrument Page Number			
Recorded Instrument Number			
Recorded Instrument Register County Office			



New Flood Information Section Added to the Property Information Input Form

Audience – Administrators/All Users

A new Flood Information section has been added to the Property Information input form to enable the entry of additional information related to the documentation of LOMA/LOMR on the flood certificate. This information is typically imported from a flood certification provider, but it can be entered manually.

Property Information	tion		Audit	Order Docs	eClose	1
Subject Property						
Address City State County	Zip		First Time Home Buy Condo / PUD Name # of Stories Flood Cert Number	yer V		
Property Type # of Lot Acres Construction Method Appraisal ID		▼ ▼	Subject Propert Subject Propert Subject Propert Subject Propert	y is in a Rural An y is in a Rural/Un y is a Condotel y is a Non-Warra	ea derserved Are intable Project	ea
Flood Information	n					
Flood Zone Inform Determination Date Flood Zone Flood Program Code	nation //	>	Determination Policy #	#]
Is there a Letter of Letter of Map Chan	Map Change (LOM ge Date //	C)? No	(If yes, enter L	OMC date and ca	ase number be	low.)

The new section includes the Flood Zone drop-down list, which has been moved from the Subject Property section, plus existing flood-related fields in Encompass and the four new fields listed in the table below.

Name	Field ID	Format	Description
ls there a Letter of Map Change (LOMC)?	TQL.X107	String	Read-only LOMA/LOMR Indicator that is populated with Y when the LOMA/LOMR Date is populated and N when no date is populated.
Letter of Map Change Date	TQL.X108	Date	Date field for the LOMA/LOMR Date Note in MM-DD-YYYY format.
LOMC Case Number	TQL.X109	String	Editable LOMA/LOMR Case Number that identifies the actual letter and is printed on the FEMA form.
Flood Program Code	TQL.X110	String	Flood Program Code. There are five options: Regular, Emergency, Probation, Suspended, Non-participating.

Formatting and Validation Updates for Some Encompass Fields

Updates have been made to the formatting and validation logic used for the Encompass fields listed below under the following two scenarios.

Scenario 1

The following fields can now be populated with variants of Not Applicable (NA, na, n/a, Not Applicable, Not appl.) or Included (incl, INCL, incl, INCL., incl., Included, INCLUDED) so these values can be populated to output forms:



- Hazard Insurance (field ID 122)
- R.E. Taxes (field ID 123)
- Mortgage Ins. (field ID 124)
- HOA Dues (field ID 125)
- Other (field ID 230)
- Proposed Monthly Mortgage Insurance (field ID 232)
- Proposed Monthly Association/Project Dues (field ID 233)
- Proposed Monthly Property Taxes (field ID 1405)
- Second Lien Hazard Insurance (field ID 1726)
- Second Lien Taxes (field ID 1727)
- Second Lien Mortgage Insurance (field ID 1728)
- Second Lien HOA Fees (field ID 1729)
- Borrower Credit Score for Decision Making (field ID 4174)
- Co-Borrower Credit Score for Decision Making (field ID 4177)
- Mortgage Property Monthly Expense (field ID FM0021)
- Trans Detail Rate Spread (field ID HMDA.X15)
- Discount Points (field ID HMDA.X35)
- Debt-to-Income Ratio (field ID HMDA.X36)
- CLTV (field ID HMDA.X37)
- Multifamily No Units (field ID HMDA.X41)
- Total Loan Costs (field ID HMDA.X77)
- Total Points and Fees (field ID HMDA.X78)

Scenario 2

Validations have been added to the following fields to ensure that Encompass users do not inadvertently enter excess decimal values when completing numerical fields or enter a number in a field that should contain only alphabetic characters:

- HMDA Borrower Age (field ID 4183)
- HMDA Co-Borrower Age (field ID 4184)
- Origination Charges (field ID HMDA.X79)
- Lender Credits (field ID HMDA.X80)
- Interest Rate (field ID HMDA.X81)
- Prepayment Penalty Period (field ID HMDA.X82)
- Loan Term (field ID HMDA.X83)
- Intro Rate Period (field ID HMDA.X84)
- Property Value (field ID HMDA.X85)
- NMLS Loan Originator ID (field ID HMDA.X86)
- Borrower Credit Score for Decision Making 1st (field ID HMDA.X116)
- Borrower Credit Score for Decision Making 2nd (field ID HMDA.X116)
- Co-Borrower Score for Decision Making (field ID HMDA.X118)
- Correspondent Expenses Proposed Hazard Insurance (field ID CORRESPONDENT.X31)
- Correspondent Expenses Proposed Taxes (field ID CORRESPONDENT.X32)
- Correspondent Expenses Proposed Mtg Ins. (field ID CORRESPONDENT.X33)



- Correspondent Expenses Proposed HOA (field ID CORRESPONDENT.X34)
- Correspondent Monthly Premium Amount (field ID CORRESPONDENT.X83)

An error message now displays when an incorrect value is entered in one of these fields.



Auto Publish Conditions Option Added for TPO Connect Loans

Audience – Administrators/Correspondent Lenders

An Auto Publish Conditions drop-down list (field ID CORRESPONDENT.X55) has been added to the TPO Information tool to enable user to configure the automated publishing of enhanced conditions for a loan submitted via a TPO Connect website.

Business Information Company Information		Auto Publish Conditions View Details		Yes No	Underwriting Delegated		
					mation	View Details	
Name			٩X	Name			$]$ \otimes \times
Rating				Rating			
Company ID			1	Branch ID	1		

HELOC Loans

Audience – Administrators/OPS Managers

Property Insurance Check Box for HELOC Loans in Loan Program Templates

A new property insurance check box has been added to the Loan Program template in the **Encompass settings (Encompass > Settings > Loan Templates > Loan Programs)** to enable

Loan Program Details

administrators to configure the default selection for the property insurance check box on the HELOC Management input form. The new **Borrower can obtain property insurance from or through Lender** check box (field ID 4661) is located at the bottom of the Important Terms Disclosure section on the Loan Program Details pop-up window that displays when you create or open a loan program template in the setting. The check box in the setting is cleared by default.

Template Name New Loan Progra	m	
Description		^
		~
Closing Cost Program		
Loan Doc. Type Code		~
Important Terms Disclosure		
Fixed Rate Installment Repayment C	potion The fixed repayment term must be in one-year (12-month) increments, an	d may not
Fixed Rate Installment Repayment C	Option The fixed repayment term must be in one-year (12-month) increments, an end later than:	d may not
Fixed Rate Installment Repayment C	Option The fixed repayment term must be in one-year (12-month) increments, an end later than: Recent APR lender has charged %	d may not
Fixed Rate Installment Repayment C Annual Percentage Rate (Fixed Rate Fees and Charges	Option The fixed repayment term must be in one-year (12-month) increments, an end later than: end later than:	d may not
Fixed Rate Installment Repayment C Annual Percentage Rate (Fixed Rate Fees and Charges Property Insurance	option The fixed repayment term must be in one-year (12-month) increments, an end later than: n Recent APR lender has charged % Fees charged to borrower to use the HELOC account (what and when): Borrower can obtain property insurance from or through Lender	d may not
Fixed Rate Installment Repayment C Annual Percentage Rate (Fixed Rate Fees and Charges Property Insurance Agreement	Option The fixed repayment term must be in one-year (12-month) increments, an end later than: end later than:	d may not
Fixed Rate Installment Repayment C Annual Percentage Rate (Fixed Rate Fees and Charges Property Insurance Agreement	poption The fixed repayment term must be in one-year (12-month) increments, an end later than: Recent APR lender has charged Kees charged to borrower to use the HELOC account (what and when): Borrower can obtain property insurance from or through Lender Productory. Pate ends the last day. Fest day of the month. (Daily Berlove F	d may not



When the Loan Program template is applied to a loan, the check box selection in the setting is applied as the default selection for the check box in the Important Terms Disclosure section on the HELOC Management input form in the loan.

HELOC Managem	ient	
HELOC Program	Important Terms and Agreen	nent Language
Important Term	s Disclosure	
Fixed Rate Insta	llment Repayment Option	The fixed repayment term must be in one-year (12-month) increments, and
Annual Percentage Rate (Fixed Rate)		Recent APR lender has charged %
Fees and Charge	8	Fees charged to borrower to use the HELOC account (what and when):
Property Insura	nce	Borrower can obtain property insurance from or through Lender

When the check box is cleared, the following text displays on the output form: (You may not obtain required property insurance from or through us.)

Correspondent Lending

Audience – Administrators/Correspondent Lenders

New AVM Order Type Field for Correspondent Lending Purposes

A new Order Type field (field ID VAL0069) has been added to the set of repeatable fields used to capture data for AVM orders to enable correspondent lenders to identify automated orders and limit user access to these records. Repeatable fields can be used to capture the same type of information for multiple records.

New Fields for Correspondent Lending Purposes

The following new fields have been added for correspondent lending purposes.

Assignment Type (field ID CORRESPONDENT.X476) drop-down list

Cash to/from Borrower Amount (field ID CORRESPONDENT.X477) two-decimal numeric field

Includes Wind/Hail (field ID CORRESPONDENT.X478) check box

Renovation (field ID CORRESPONDENT.X479) check box

Modification (field ID CORRESPONDENT.X480) check box

Modification Date (field ID CORRESPONDENT.X481) date field

Cash to/from Borrower Indicator (field ID CORRESPONDENT.X482) check box

Document Receipt Date (field ID CORRESPONDENT.X483) date field



Seller Paid Discount Fees (field ID CORRESPONDENT.X484) two-decimal numeric field

Discount Points Paid by Other (field ID CORRESPONDENT.X485) two-decimal numeric field

New Set of Repeatable Fields Added for Correspondent Lending Purposes

A new set of repeatable fields have been added for correspondent lending purposes to collect information about documents that need to be provided by the borrower, co-borrower, or both. Repeatable fields can be used to capture the same type of information for multiple records.

Borrower Type (field ID DOCPROV0001) drop-down list

Document Name (field ID DOCPROV0002) text box

Required (field ID DOCPROV0003) check box

Date Provided (field ID DOCPROV0004) date field

<u>ATR/QM</u>

Audience – Administrators

ATR/QM Updates to Support the End of the ATR/QM GSE Patch

An ATR/GM patch is in place for GSE-approved loans, resulting in less stringent ATR/QM guidelines for these loans. This patch is scheduled to expire in 2021, when GSE loans will be subject to the standard ATR/QM guidelines. A new policy setting for ATR/QM has been added to the Encompass Admin Tools to enable administrator to set the expiration date for the patch. By default, the date is set to 4/21/2021. Additionally, updates have been made to the ATR/QM Management input form in Encompass to support the expiration of the GSE patch and changes have been made to the ATR/QM logic for GSE loans (described below), which will take effect after the expiration date configured in the setting. These updates are being released with Encompass 20.2, but these features will not be needed until the ATR/QM GSE patch expires in 2021.

- 1. On the Windows task bar, click the Start menu or Start icon, navigate to the Ellie Mae Encompass program folder, and then click Admin Tools.
- 2. Double-click Settings Manager.
- 3. When prompted to log in to the server, type the Instance ID, User ID, and Password that is used to log in to Encompass as the Admin user.
- 4. Select Policies from the Category list.
- 5. Double-click the ATR/QM Policy Expiration Date option and then select a date.

	Category: Policies	~		
Prevent Aggregate Escrow from moving disbursements	Disabled	^		
Loan Amount Rounding	Disabled			
Interviewer Info Populated From	Loan Officer			
Allow Non-sequential Milestone Rollback	Enabled			
After Disclosure Copy fees to GFE	Selective Update			
Allow access from certain IPs	Enabled			
Include Unsubscribe Link in Emails	False			
TPO Originator	Keep_TPO_Originator			
Default EncompassWeb Pipeline for Admin	False			
Default EncompassWeb Trading for Admin	False			
ATR/QM POLICY EXPIRATION DATE	04/21/2021			
Allow Lock Snapshot Recapture	Disabled			
Skip execution of Custom Calc during Loan Open	False			
URLA - Collect Language Preference	True			
URLA - Collect Homeownership Counseling	True			
Enhanced Condition Workflow	Enabled			
Enhanced Condition Workflow Start Date	07/23/2020			
<	3	*		

Added a new Agency/GSE QM Available row to the ATR/QM Eligibility section of the on the

ATR/QM Eligibility tab on the ATR/QM Management form. If it is beyond the expiration date for the patch, Encompass displays a Does not meet ATR/QM icon (a red flag) in the field (field ID QM.X380) in the new row under the Agency/GSE Qualified Mortgage column. This new field is read-only and is reportable in the Encompass Reporting database.

Agency/GSE QM Available			*	
Credit History	۴	4	۴	
Child Support	٣	٣	٣	
Alimony	۴	P	۴	
Debt Obligations	٣	4	4	

When a red flag displays in the Agency/GSE QM Available field, red flags also display in the Agency/GSE Qualified Mortgage column above the column header (field ID QM.X62) and in the Safe Harbor Eligibility row (field ID QM.X82) in the Safe Harbor Eligibility section. Otherwise the logic for these indicators remains the same.

The following logic is used when applying the expiration date policy to a GSE loan:

- Encompass populates a red flag in the Agency/GSE QM Available field when the loan's Creation Date (field ID 2025), Disbursement Date (2553), Closing Date (748), or Scheduled Closing Date (763) is after the expiration date set in the policy.
- When all the consummation dates are blank or invalid, Encompass leaves the two ATR/QM fields blank.
- Otherwise, Encompass populates a Meets ATR/QM Standard icon (a green check mark)



Additional Updates

New Microsoft Windows Support

Audience – Admins Fixed Issues for Version 20.2

Electronic Document Management

eSigning Documents Display as Expected on Mobile Browsers

An issue was resolved that caused a blank screen to display when borrowers used mobile browsers to view eSigning packages for Encompass Consumer Connect loans.

Now borrowers using a mobile browser will see a message instructing them to click the Continue button at the bottom of the screen to view the documents. The screen then loads the documents after the borrower clicks the button.

DocuSign

Loan Documents

If you are on a mobile browser, please click on Continue at the bottom of the screen to view the document.

Construction Loans

Adjusted Negative Cash Flow Calculation for a Construction-Perm Second Home

When the Construction Period Included in the Loan Terms check box (field ID CONST.X1) is selected for a construction-to-permanent loan for a second home or investment home, the Negative Cashflow amount (field ID 461) is now amortized over the length of the loan term (field ID 4) minus the construction phase (field ID 1176). Previously Encompass was amortizing this value over the span of the loan term without subtracting the construction period. This issue has been resolved.

Encompass Forms and Tools

Updates to the HMDA Loan Amount Calculation

An issue was resolved that caused an incorrect value to be populated to the HMDA Loan Amount (field ID HMDA.X31) under the scenarios described below, which did not align with the regulatory requirements in 12 C.F.R. § 1003.4(a)(7

Scenario 1

When the 1. Open-end line of credit option was selected from the Open-End Line of Credit (field ID HMDA.X57) drop-down list and one of the following options was selected for the Action Taken (field ID 1393):

3. Application denied



- 4. Application denied by applicant
- 5. File closed for incompleteness
- 7. Preapproval request denied

Under the scenario described above, the HMDA Loan Amount (field HMDA.X31) was being populated from the Loan Amount (field ID 2). This issue has been resolved and the HMDA Loan Amount is now being populated with the Initial Application Amount (field ID NMLS.X11) from the pop-up window that displays when you click the NMLS button on Property Information section on the HMDA Information input form.

Scenario 2

Additionally, when the Action Taken is Active Loan, the HMDA Loan Amount is now populated with the Loan Amount (field ID 2).

Migration

When updating to Encompass 20.2 the following logic is used for existing loans: The HMDA Loan Amount is updated when the loan is opened. The HMDA Batch Update tool calculation for the HMDA Loan Amount has been updated.

URLA Declarations Primary Residence Drop-Down Lists Now Working as Expected

When the selection is changed to No for the borrower or co-borrower Will you occupy the property as your primary residence? drop-down lists (field ID 418 and 1343) on the 1003 URLA Page 4, the three associated fields below each of the drop-down lists are now clearing as expected.

5a	About this Property and Your Money for this Loan				
		Borrower		Co-Borrower	
Α.	Will you occupy the property as your primary residence?	No	~	No	~
	If YES, have you had an ownership interest in another property in the last three years? If YES, complete (1) and (2) below:		~		~
	 What type of property did you own: primary residence (PR), FHA secondary residence (SR) second home (SH), or investment property (IP)? How did you hold tille to the property: by yourself (S), jointly with your spouse (SP), and you have a second property. 		~		~

Calendar Icon Working as Expected for Action Date

An issue was resolved that caused the Calendar icon to be disabled for the following fields when the Secondary Registration check box (field ID 3941) was selected.

Action Date (field ID 749) Est Closing Date (field ID 763) Property Valuation Effective Date (field ID ULDD.X30)

ULDD/PDD Warehouse Lender Indicator Check Box

On the ULDD/PDD input form, the check box for the Warehouse Lender Indicator (field ID ULDD.X193) is now located directly below the Warehouse Lender ID (field ID ULDD.X191) in the Transaction Details sections on the Fannie Mae and Freddie Mac tabs. Previously the Warehouse Lender Indicator label was placed correctly on the form, but the check box displayed on the Contract # line.



Additional "Will Be Paid Off" VOL Entries Update the Adjustments and Other Credits

When a VOL record is created and the **Include Payoffs in Adjustments and Credits (Purchase Only)** check box (field LE2.X101) is selected in the Calculating Cash to Close section on the Loan Estimate Page 2, any additional VOL records created with the **Will be paid off** check box selected will update the Adjustments and Other Credits amount (field ID LE2.X4) in the Calculating Cash to Close section on the Loan Estimate Page 2. Adjustments to **Will be paid off** amounts in a VOL will also update the Loan Estimate Page 2.

Business Rules

Loans Created Via Piggyback Loans Tool Obey Folder Access Set in Loan Folder Business Rule

When the Loan Folder Business Rule does not allow new loans to be created in specified loan folder, the Piggyback Loans tool can no longer be used to create a piggyback loan in the specified folders. Previously, user could create loans in an excluded folder via the Piggyback Sync Tool.

Miscellaneous Issues

UCD Document GUID Fields Duplicated on Loan Duplication

An issue was resolved that caused the following error to display when submitting a loan to UCD for FNMA or FHLMC:

Unable to create the UCD loan data (Final). Your loan may not have the required Final disclosure data. In addition to a final disclosure, a value in UCD.X1, UCD.X3, or UCD.X5 is also required.

This error displayed when a refinance loan was created by duplicating the original loan file for the property if the original loan file had been previously submitted to UCD with a standard Closing Disclosure.

This issue has been resolved and values in the relevant UCD fields are now removed when creating a duplicate loan file.

The Create field trigger business rule to clear the unwanted fields Work Around is no longer required for Encompass 20.2 and later.

Financeable Mortgage Payments Reserves & Final Vesting to Read Now Editable When Added to Custom Forms

An issue was resolved that caused the fields for Financeable Mortgage Payments Reserves (field ID MAX23K.X17) and Final Vesting to Read (field ID 1867) to be read-only when added to a custom form. This issue has been resolved and the fields are now editable when added to custom input forms. Enter data on the fields on the standard Input Forms Work Around is no longer required for Encompass 20.2 and later.



Special Characters Supported for Borrower and Co-Borrower Names

An issue was resolved that cause borrower and co-borrower names (field IDs 4000, 4001, 4002, and 4003) with special characters (for example, a vowel with an accent mark) to display a question mark instead of the special character when a loan is imported into Encompass or when the name is pasted into Encompass and the loan is then saved. This issue has been resolved and special characters can now be populated to the name fields.

Relocks No Longer Counted Toward Best Efforts Daily Lock Limit

An issue occurred where relocks submitted using the Relock API were erroneously counted toward the Best Efforts (BE) daily limit, and if the limit was exceeded, an error message was displayed. This issue has been resolved and relocks are no longer counted toward the BE daily lock limit.